

NATIONAL COMMISION FOR SCIENCE, TECHNOLOGY AND INNOVATION

SERVICE CHARTER

| | Services | Customer Obligation | Charges | | | | Duration | Responibility |
|---|--|---|---|-----------------|----------------|-----------------------------------|---------------------|---|
| 1 | Enquiries | Visit | Nil | | | | Ten (10) Minutes | All Units |
| 2 | Response to Correspondence | Correspondence | Nil | | | | Five (5) Days | All Units |
| 3 | Payment for Goods, Services and Works | Delivery Note Claim/Invoice | Nil | | | | One (1) Month | Directorate of Corporate Services |
| 4 | Advisory on Research, Science, Technology and Innovation | Verbal or Written Request | Nil | | | | Five (5) Days | Directorate of Scheduled Sciences |
| 5 | Establish Collaborations | Negotiations Provision of Documents | Nil | | | | Three (3) Months | All Directorates |
| 6 | Licensing of Research | Online Application Passport Photo Identity | Service | EAC Citizens | Rest of Africa | Non Africans (US\$) | Thirty (30) days | Directorate of Research Accreditation and Quality Assurance |
| | | | (i) Research Student Attachment/und ergraduate/Dipl oma | (Kshs) 100 | (Kshs) 200 | 150 | | |
| | | | Masters | 1,000 | 2,000 | 350 | | |
| | | | PhD Individual/Post | 2,000 5,000 | 4,000 | 400500 | | |
| | | | Doctorate Public Institutions | 10,000 | 20,000 | 1,000 | | |
| | | | Private Sector (Companies, PBOs) | 20,000 | 40,000 | 10,000 | | |
| | | | (ii) Extensions | Same as above | Same as above | Same as above | | |
| 7 | Registration of Research Institutions | Application Form Legal Status Organogram Audited Financial Statements Fixed Assets Mandate (max. 250 words) Research Personnel Directors/Trustees Evidence of Payment | Kenya Shillings Two Hundred and Fifty Thousand only (250,000) | | | | Three (3) Months | Directorate of Research Accreditation and Quality Assurance |

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